



Coachmen®

SERVICE OPERATIONS

March 24, 2003

COACHMEN RECREATIONAL VEHICLE COMPANY, LLC

Tina Hahn

TO: All Coachmen RV Company Dealers

RE: Safety Recall 03V-065

Dear Coachmen Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coachmen RV Company has determined that a defect which relates to motor vehicle safety exists in Freedom and Catalina Sport Class C mini-motorhomes built on 2003 Chevrolet chassis from November 3, 2002 through February 18, 2003.

On affected vehicles, the chassis fuel return line, which is tapped to supply fuel to the generator, has been found to have pressures that exceed the maximum allowed by the generator manufacturer. As a result, if the generator is operated at the same time the chassis engine is running, excess fuel could be delivered to the generator, creating the potential for a generator stall and possible fuel spill. In the event of a fuel spill, the potential exists for a fire. **DO NOT OPERATE THE GENERATOR ON AFFECTED UNITS WHILE THE CHASSIS ENGINE IS RUNNING.**

Owners of suspect units will be notified in a letter instructing them to contact their Coachmen dealer to schedule an appointment to have a kit installed that draws the generator fuel supply directly from the fuel tank. A copy of this letter is attached for your reference.

You should have received a Product Alert fax identifying the affected units that were shipped to your dealership with instructions to disconnect the fuel supply line at the generator. Repair kits are now available and will be shipped to you for installation on affected units. Installation instructions are provided with each kit. Information relating to the preparation and submission of claims for reimbursement can be found attached.

Thank you for your prompt attention to this matter. If you have any questions or require assistance, please contact your Regional Service Manager at 1-888-516-3569.

Sincerely,

COACHMEN RECREATIONAL VEHICLE COMPANY

Attachments

March 24, 2003

Dear Coachmen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Coachmen RV Company has decided that a defect which relates to motor vehicle safety exists in Freedom and Catalina Sport Class C mini-motorhomes built on 2003 Chevrolet chassis from November 3, 2002 through February 18, 2003.

SAFETY DEFECT

On affected vehicles, the chassis fuel return line, which is tapped to supply fuel to the generator, has been found to have pressures that exceed the maximum allowed by the generator manufacturer. As a result, if the generator is operated at the same time the chassis engine is running, excess fuel could be delivered to the generator, creating the potential for a generator stall and possible fuel spill. In the event of a fuel spill, the potential exists for a fire. **DO NOT OPERATE THE GENERATOR ON YOUR VEHICLE WHILE THE CHASSIS ENGINE IS RUNNING.**

REPAIRS

PLEASE TAKE YOUR UNIT PROMPTLY TO YOUR COACHMEN DEALER. At no charge to you, the Coachmen dealer will install an approved kit that draws the generator fuel supply directly from the fuel tank. Installation should not take more than 1 hour.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to Coachmen RV Service, P.O. Box 1000, Middlebury, Indiana 46640.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Please fill out the enclosed pre-paid postcard and mail it to us if you have changed your address or sold the vehicle.

Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If your dealer does not make the required repair promptly and without charge, you may contact Coachmen Customer Service at 1-800-458-6064. You also may contact the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We regret the inconvenience this situation may have caused you. However, Coachmen RV Company believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

COACHMEN RECREATIONAL VEHICLE COMPANY, LLC

TRANSFER FLOW, INC.
1444 Fortress Street
Chico, CA 95973
(530) 893-5209

INSTRUCTION SHEET #506

FEBRUARY 26, 2003

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THIS KIT IS DESIGNED TO BE USED ON A 2003 FUEL INJECTED GAS OR DIESEL GM CUTAWAY CHASSIS WITH A 35.0 GALLON MIDSHIP FRONT FILL PLASTIC FUEL TANK. THIS KIT IS DESIGNED TO BE USED ON EITHER A DIESEL OR CARBURETED GAS GENERATOR. NOTE: THIS KIT IS NOT DESIGNED FOR USE WITH A FUEL INJECTED GENERATOR. PRIOR TO BEGINNING ANY WORK, CONFIRM THAT THIS IS THE CORRECT VEHICLE. NOTE: THE PICTURES TAKEN IN THIS INSTRUCTION SHEET ARE FROM A 2003 GM CUTAWAY CHASSIS WITH A MIDSHIP FRONT FILL PLASTIC FUEL TANK.

The attached instruction sheets are written with the assumption that the entire installation would be completed without running the engine or moving the vehicle. The installation instructions were also written with the assumption that the installation would be completed the same day that it was started. If either of these assumptions is incorrect, the installer must follow these additional instructions.

If the transfer tube is installed into the vehicle's fuel fill hose, the installer must properly seal the TFI supply tube on the transfer tube until the supply hose is connected directly to the generator. Use the 5/16" flex cap to seal the transfer tube port. This plastic cap is capable of withstanding direct contact with fuel and remains attached when an internal pressure of 5 psi is applied to the inside of the tube port.

Caution: If the transfer tube is installed into the vehicle's fuel fill hose, and the supply port is left unsealed, fuel may leak out of this connection. Fuel leaking on the vehicle chassis and onto the ground could create a fire hazard and a hazardous material cleanup.

Caution: If the transfer tube is installed into the vehicle's fuel fill hose, and the supply port is left unsealed, the check engine light on the vehicle may illuminate. Many vehicles have the enhanced evaporative leak detection program activated. When the vehicle's engine is operating, a leak detection test may occur. If a leak in the fuel system is detected, the check engine light will illuminate.

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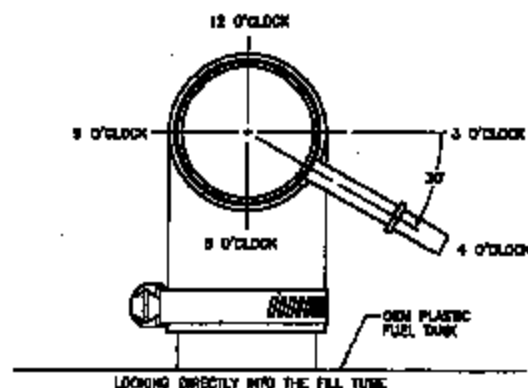
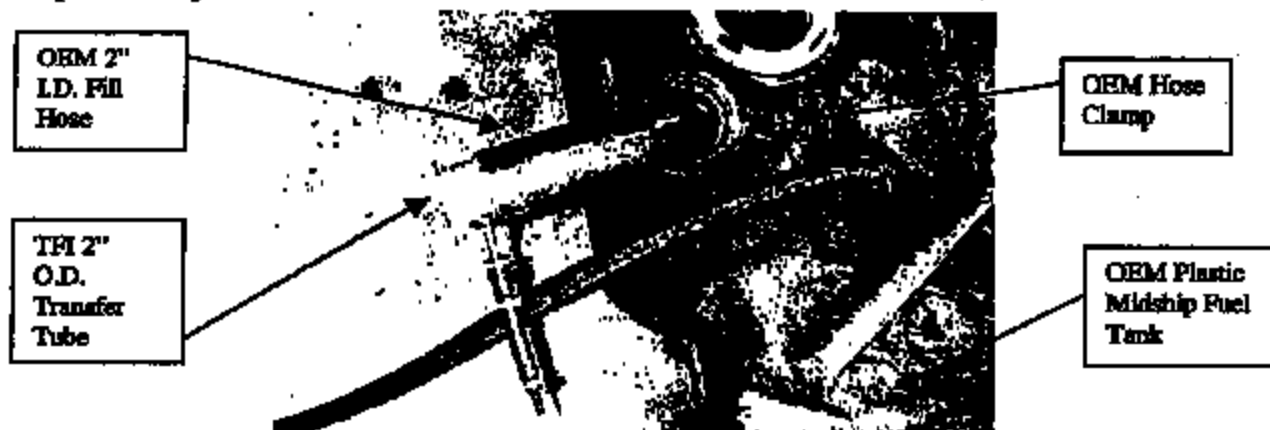
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2. Measure the OEM 2" I.D. hose from the edge that attaches to the OEM fillneck in 8". Mark and cut the OEM 2" I.D. fill hose square.



3. Install a TFI #36 gear clamp and the TFI transfer tube into the severed end of the formed OEM 2" I.D. hose that is still attached to the fuel tank. Position the TFI transfer tube so the 5/16" O.D. supply tube is facing toward the rear of the vehicle and is rotated so it is at the 4 o'clock position. Confirm that the TFI plastic supply hose is resting on the inside of the OEM formed fill hose closest to the driver frame rail. With the hose in this location, it will prevent any interference with the OEM sender float.

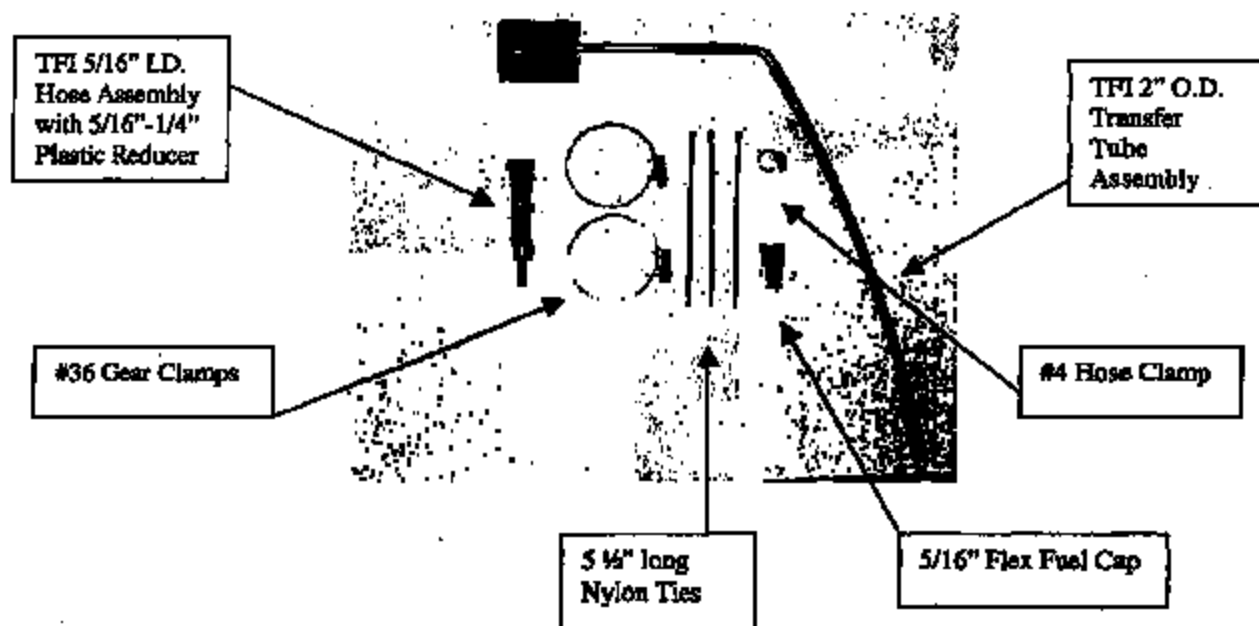


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Picture of Complete Kit

8. Install the provided CARB Executive Order information label on the front door post of the vehicle. Confirm that the label is in a location that won't be damaged when the door closes. A good location is just above or below the OEM recommended tire pressure label.

Parts List

1. 2" O.D. transfer tube assembly
2. #36 hose clamp (2)
3. 5 1/2" long nylon ties (3)
4. #4 hose clamp
5. 5/16" I.D. hose assembly with 5/16"-1/4" plastic reducer
6. 5/16" flex fuel cap

CLAIM FILING PROCEDURE

1. Complete all information required on a Coachmen warranty claim.
2. Use program code RE.
3. Use condition code 62.
4. Use the following flat rate codes:

9033Z	Repair	.5 hrs.
9033C	Cap Line	.2 hrs.
5. Claim materials under the parts section of the claim.
6. Submit the completed claim to Coachmen RV Company electronically through Coach-Link "On-Line" or by mail.